

Flip Smart, Flip Safe, Flip With... Tumbles Gymnastics



TUMBLES' PROGRAM STRUCTURE

NEW!! REGISTER USING THE TUMBLES PARENT PORTAL!!

You can now log on to the Tumbles' Parent Portal at www.tumbles2flip.com to register for classes, update your contact information and enter or update your payment information. If you prefer, we still offer a Student Information Form that can be completed and left at your child's school or emailed to us at tumbles2flip@gmail.com.

STUDENT INFORMATION FORMS

If you prefer to not use the Parent Portal, we still offer the option of completing a Student Information Form. This Form is available at your child's school or by requesting it over the telephone (727.849.3100) or via email (tumbles2flip@gmail.com).

COMPLETE AND ACCURATE INFORMATION IS ESSENTIAL

As a mobile program, our main avenues of communication with our clients are via telephone and e-mail. So current contact information, including email addresses and telephone numbers for each of our families is absolutely essential.

CHANGES IN YOUR CONTACT INFORMATION

If there is a change in your contact information, it is your responsibility to update the information at the Parent Portal or to notify the Tumbles' Office.

TUMBLES IS AN ONGOING, YEAR-ROUND PROGRAM

We continue instruction through the summer months as well as the school year. Families that un-enroll for the summer months are responsible for contacting Tumbles to prevent tuition charges for those months.

If we take a vacation break over the summer, we will notify everyone and your account will be adjusted accordingly.

TUITION PAYMENTS ARE FOR 4-WEEK TERMS

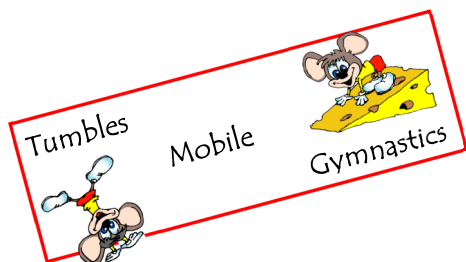
Tumbles classes and Tuition payments are organized into **4-WEEK TERMS**. A **4-WEEK TERM** may occur within a single month or may contain classes in consecutive months. Weeks when Tumbles does not provide a class are NOT included in the **4-WEEK TERM** tuition. Labor Day and weeks when Tumbles is closed for Holidays are examples of classes that are not included in a **4-WEEK TERM**.

TUITION IS PAYABLE MONTHLY

Tuition payments are due monthly and are charged to the card on file on the 15th of each month. Each regular Tuition charge is for the upcoming **4-WEEK TERM**. Paying your child's tuition prior to the instructional period allows Tumbles to plan appropriately for the number of instructors and classes at your child's school.

DO I RECEIVE CREDIT FOR CLASSES CANCELLED BY TUMBLES?

If Tumbles must cancel a class due to mechanical issues or severe weather, we notify the school and each family via the email address on file. We will arrange a make-up class with the school and notify all families via email regarding the re-scheduled class time. In the rare event where a make-up class cannot be scheduled with the school, a credit will be issued for the missed class.



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TUMBLES' PROGRAM STRUCTURE (CONT.)

DO I RECEIVE CREDIT FOR CLASSES MY CHILD MISSES?

If your child is absent from a regularly scheduled class, we do not offer make-up classes, credits or refunds. Your tuition guarantees your child a space in our class. Our class schedule and number of instructors are based on enrollment, not attendance. If your child will be absent for an extended period of time, contact Tumbles by email at tumbles2flip@gmail.com ahead of time and your account will be placed on hold.

NOTICES TO FAMILIES

Notices are sent to families via the email address provided by each family. Please check your e-mail regularly for notices from Tumbles. Please check your spam folders and make sure that e-mails from tumbles2flip@gmail.com are accepted by your e-mail program and server. If you do not receive an e-mail from Tumbles within the first month, call us at (727) 849-3100 or email us at tumbles2flip@gmail.com to verify that we have your correct email address.

CONFIDENTIALITY POLICY

It is the strict policy of Tumbles Gymnastics that we do not share your personal information with another party.

COMMUNICATION FROM TUMBLES

Tumbles' primary methods of communication are via email and telephone contact. For this reason, it is critical that we have up-to-date email addresses and telephone numbers for your family. Tumbles also leaves materials for you at your child's school. These materials will be placed where you regularly receive notices from your child's school. Please make sure that emails from tumbles2flip@gmail.com are allowed by your email program and are not placed in your junk email folder.

STATEMENTS AND NOTICES

Tumbles sends monthly Tuition Statements and notices to the email addresses we have on file for each family. Statements are prepared and emailed the first week of each month. If you do not receive an emailed Statement or Notice from us within the first month, call our offices at (727) 849-3100. Please make sure that emails from tumbles2flip@gmail.com are allowed by your email program and are not placed in your junk email folder.