

Flip Smart,  
Flip Safe,  
Flip With...  
Tumbles Gymnastics



## TUMBLES' PROGRAM STRUCTURE

### TUMBLES IS AN ONGOING, YEAR-ROUND PROGRAM

We continue instruction through the summer months as well as the school year. During the summer months (June, July and August) Tumbles offers the FLEX-PAY program where parents pay only for the classes their child will attend. Families that un-enroll for the summer months are responsible for contacting Tumbles to prevent tuition charges for those months.

### TUITION PAYMENTS ARE FOR 4-WEEK TERMS

Tumbles' classes and Tuition payments are organized into 4-Week TERMS. A 4-Week TERM may occur within a single month or may contain classes in consecutive months. Weeks when Tumbles does not provide a class are NOT included in the 4-Week TERM tuition. Labor Day and weeks when Tumbles is closed are examples of classes that are not included in a 4-Week TERM tuition.

### TUITION IS PAYABLE MONTHLY

Tuition payments are due monthly and are charged to the card on file on the 15<sup>th</sup> of each month. Each regular Tuition charge is for the upcoming 4-Week TERM. Paying your child's tuition prior to the instructional period allows Tumbles to plan appropriately for the number of instructors and classes at your child's school. TUMBLES GYMNASTICS DOES NOT OFFER A PAY-PER-CLASS OPTION.

### DO I RECEIVE CREDIT FOR CLASSES CANCELLED BY TUMBLES?

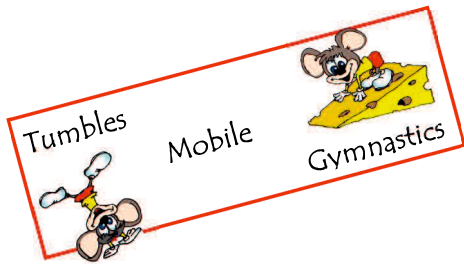
If Tumbles has to cancel a class due to mechanical issues or severe weather, we notify each family via the email address on file. We will arrange a make-up class with the school and notify all affected families via email regarding the re-scheduled class time. In the rare event, where a make-up class cannot be scheduled with the school, a credit will be issued for the missed class.

### DO I RECEIVE CREDIT FOR CLASSES MY CHILD MISSES?

If your child is absent from a regularly scheduled class, we do not offer make-up classes, credits or refunds. Your tuition guarantees your child a space in our class and our schedule and number of instructors is based on enrollment, not attendance. If your child will be absent for an extended period of time, contact Tumbles by email at [tumbles@tumbles2flip.com](mailto:tumbles@tumbles2flip.com) ahead of time and your account will be placed on hold.

### NOTICES TO FAMILIES

Notices are sent to families via the email address provided by each family. Please check your e-mail regularly for notices from Tumbles. Please check your spam folders and make sure that e-mails from [tumbles@tumbles2flip.com](mailto:tumbles@tumbles2flip.com) are accepted by your e-mail program and server. If you do not receive an e-mail from Tumbles within the first month, call us at (727) 849-3100 or email us at [tumbles@tumbles2flip.com](mailto:tumbles@tumbles2flip.com) to verify that we have your correct email address.



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## PARENT COMMUNICATION

### COMMUNICATION FROM TUMBLES

Tumbles' primary methods of communication are via email and telephone contact. For this reason, it is critical that we have up-to-date email addresses and telephone numbers for your family. Tumbles also leaves materials for you at your child's school. These materials will be placed where you regularly receive notices from your child's school. Please make sure that emails from [tumbles@tumbles2flip.com](mailto:tumbles@tumbles2flip.com) are allowed by your email program and are not placed in your junk email folder.

### CONFIDENTIALITY POLICY

It is the strict policy of Tumbles Gymnastics that we do not share your personal information with another party.

### STUDENT INFORMATION FORMS

Student Information Forms must be completed each year with current contact information, including home, mobile and work telephone numbers and current email addresses. Incomplete forms will be returned to you for you to provide the missing information.

### COMPLETE AND ACCURATE INFORMATION IS ESSENTIAL

As a mobile program, our main avenues of communication with our clients are via telephone and e-mail. So current contact information, including email addresses and telephone number for each of our clients, is absolutely essential.

### CHANGES IN YOUR CONTACT INFORMATION

If there is a change in your contact information, it is your responsibility to notify the Tumbles' Office.

### STATEMENTS AND NOTICES

Tumbles sends monthly Tuition Statements and notices to the email addresses we have on file for each family. Statements are prepared and emailed the first week of each month. If you do not receive an emailed Statement or Notice from us within the first month, call our offices at (727) 849-3100. Please make sure that emails from [tumbles@tumbles2flip.com](mailto:tumbles@tumbles2flip.com) are allowed by your email program and are not placed in your junk email folder.